

QUALITY POLICY

Midstream Silica Inc. is committed to maintaining the highest levels of customer satisfaction through the seamless integration of effective quality and safety management systems into a highly efficient and reliable transload and storage services.

We are committed to exceeding our customer expectations, through standardized operational processes, and continuous improvement of our business systems. Midstream Silica will meet or exceed all applicable requirements of industry regulators and interested parties.

To achieve our objectives, Midstream Silica will continually improve the effectiveness of our Quality Management System, which is based upon the requirements of ISO 9001:2015.

QUALITY OBJECTIVES

Quality objectives are monitored based on the fiscal year of April 1, 2020 – March 31, 2021 (Called fiscal 2021)

- 1) Maintain over 95% score of monthly documentation checks in Transload Manager (work permits, inspections, audits, NCR, ERP's, safety meetings, training documents).
- 2) Minimize downtime of facilities by performing, analyzing, and adjusting the preventative maintenance and competency-based training program. To achieve no more than 1 hour of unplanned downtime for every 10,000 MT of product unloaded in fiscal 2021.
- 3) Customer NCR's < 1 / 100,000 MT in fiscal 2021.
- 4) Maintain COR and ISO 9001:2015 certifications through fiscal 2021.
- 5) Operate fiscal 2021 with zero lost time, zero medical aid incidents or any preventable incidents of >\$1,000 cost.



Kyle Makofka
President & CEO, Midstream Silica Inc.

March 31, 2020

Date

This policy and its supporting objectives will be reviewed for continuing suitability at the annual management review meeting.

